Reset Your PIN

Community Library of DeWitt & Jamesville

Having trouble accessing our online resources? Follow these steps to reset your PIN.

1. Go to **onlib.org.**

2. In the top right corner click on **My Account**.
   Locations   My Account   Ask

3. Click **Forgot your password?**   Forgot your password?

4. Enter your library card number and then click **Submit**.   Submit

5. A reset password link will be sent to the email address associated with your library card. If you have no associated email address call the library at 315-446-3578 to reset your PIN.

6. Click the reset password link in the email you were sent.

7. Enter your desired 4-digit PIN in the two boxes.

8. Click the **Submit** button and you are all set!

You can now use your library card number and new PIN to access your account, borrow titles through Libby and Hoopla, or gain access to library databases.

If you continue to have trouble, please call the library at 315-446-3578.